

**Technical College System of Georgia  
Student Grievance Contact Information for Individual States**

State	Agency	Link
Alabama	Alabama Commission On Higher Education	<p><a href="http://www.ache.state.al.us/Content/SARA/AlaPortal.aspx">http://www.ache.state.al.us/Content/SARA/AlaPortal.aspx</a></p> <p>Alabama Commission On Higher Education C/O Alabama State Portal Agency 100 North Union Street or P. O. Box 302000 Montgomery, AL 36104-3758</p> <p>Phone: (334) 242-1998 Fax: (334) 242-0268</p>
Alaska	The Alaska Commission on Postsecondary Education (ACPE)	<p><a href="http://acpe.alaska.gov/ABOUT_US/Consumer_Protection">http://acpe.alaska.gov/ABOUT_US/Consumer_Protection</a></p> <p>Alaska Commission on Postsecondary Education PO Box 110505 Juneau, AK 99811-0505</p> <p>Kierke Kussart, Program Coordinator for Institutional Authorization Phone: (907) 465-6741 Email: <a href="mailto:Kierke.kussart@alaska.gov">Kierke.kussart@alaska.gov</a></p>
Arizona	Arizona SARA Council	<p><a href="http://azsara.arizona.edu/complaint-process">http://azsara.arizona.edu/complaint-process</a></p> <p>Arizona SARA Council 2323 W. 14<sup>th</sup> St. Tempe, AZ 85281</p> <p>Lanna Dueck, Executive Director Phone: (480) 517-8226 Email: <a href="mailto:ldueck.azsara@riosalado.edu">ldueck.azsara@riosalado.edu</a></p>
Arkansas	Arkansas Department of Higher Education	<p><a href="http://www.adhe.edu/students-parents/colleges-universities/student-grievance-form/">http://www.adhe.edu/students-parents/colleges-universities/student-grievance-form/</a></p> <p>Arkansas Department of Higher Education 423 Main Street, Suite 400 Little Rock, AR 72201</p> <p>Alana Boles, Program Specialist, Academic Affairs Phone: (501) 371-2060 Email: <a href="mailto:alana.boles@adhe.edu">alana.boles@adhe.edu</a></p>

California	Bureau for Private Postsecondary Education	<a href="http://www.bppe.ca.gov/enforcement/complaint.shtml">http://www.bppe.ca.gov/enforcement/complaint.shtml</a>  Bureau for Private Postsecondary Education 2535 Capitol Oaks Drive, Suite 400 Sacramento, CA 95833  Phone: (916) 431-6959 or (888) 370-7589
Colorado	Colorado Department of Higher Education	<a href="http://highered.colorado.gov/Academics/Complaints/">http://highered.colorado.gov/Academics/Complaints/</a>  Department of Higher Education 1560 Broadway, Suite 1600 Denver, CO 80202  Heather Delange, Academic Policy Officer Phone: (303) 862-3005 or (303) 866-2723 Email: <a href="mailto:heather.delange@dhe.state.co.us">heather.delange@dhe.state.co.us</a>
Connecticut	Office of Higher Education	<a href="http://www.ctdhe.org/SARA/Default.shtm">http://www.ctdhe.org/SARA/Default.shtm</a>  Office of Higher Education State of Connecticut 450 Columbus Boulevard, Suite 510 Hartford, CT 06103-1841  Christon R. Kurker-Stewart, Esq., Senior Associate, Academic Affairs Phone: (860) 947-1820 Fax: 860.947.1310 Email: <a href="mailto:ckurker-stewart@ctohe.org">ckurker-stewart@ctohe.org</a>
Delaware	Delaware Department of Education	<a href="http://www.doe.k12.de.us/sara">http://www.doe.k12.de.us/sara</a>  Delaware Department of Education Delaware Higher Education Office The Townsend Building 401 Federal Street, Suite 2 Dover, DE 19901-3639  Shana Payne, Director, Higher Education Office Phone: (302)735-4000 or (302)735-4120 Email: <a href="mailto:ihe@doe.k12.de.us">ihe@doe.k12.de.us</a>

District of Columbia	Office of the State Superintendent of Education	<p><a href="http://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints">http://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints</a></p> <p>Office of the State Superintendent of Education Education Licensure Commission 810 First Street, NE 2<sup>nd</sup> Floor Washington, DC 20002</p> <p>Angela H. Lee, Executive director Phone: (202) 727-6436 Email: Angela.Lee@dc.gov</p>
Florida	Florida Department of Education – Office of the Commissioner	<p><a href="http://www.fldoe.org/schools/higher-ed/fl-college-system/about-us/complaints.stml">http://www.fldoe.org/schools/higher-ed/fl-college-system/about-us/complaints.stml</a></p> <p>Office of the Commissioner 325 West. Gaines Street Tallahassee, FL 32399-0400</p> <p>Phone: (850) 245-0505 Fax: (850) 245-9667 Email: Commissioner@fldoe.org</p>
Georgia	Georgia Nonpublic Postsecondary Education Commission	<p><a href="https://gnpec.org/consumer-resources/sara-online-student-complaint-form/">https://gnpec.org/consumer-resources/sara-online-student-complaint-form/</a></p> <p>GNPEC 2082 East Exchange Place, Suite 220 Tucker, GA 30084-5305</p> <p>Phone: (770) 414-3300 Email: <a href="mailto:GASARA@gnpec.org">GASARA@gnpec.org</a></p>
Hawaii	Hawaii Post-Secondary Education Authorization Program (HPEAP)	<p><a href="http://cca.hawaii.gov/hpeap/hpeap-sara-complaint-process/">http://cca.hawaii.gov/hpeap/hpeap-sara-complaint-process/</a></p> <p>Hawaii Post-Secondary Education Authorization Program (HPEAP) Department of Commerce &amp; Consumer Affairs P.O. Box 541 Honolulu, HI 96809</p> <p>Bobbi Lum-Mew, Program Administrator Phone: (808) 586-7327 Email: <a href="mailto:hpeap@dcca.hawaii.gov">hpeap@dcca.hawaii.gov</a></p>

Idaho	Idaho State Board of Education	<p><a href="https://boardofed.idaho.gov/priv_col_univ/student_complaint.asp">https://boardofed.idaho.gov/priv_col_univ/student_complaint.asp</a></p> <p>Office of the Idaho State Board of Education 650 W. State Street, Suite 307 or P.O, Box 83720 Boise, ID 83720-0037</p> <p>Val Fenske, State Coordinator for Private Colleges &amp; Proprietary Schools Phone: (208) 332-1587 Phone (208) 334-2270 Fax: (208) 334-2632 Email: <a href="mailto:valerie.fenske@osbe.idaho.gov">valerie.fenske@osbe.idaho.gov</a></p>
Illinois	Illinois State Board of Higher Education	<p><a href="http://complaints.ibhe.org/">http://complaints.ibhe.org/</a></p> <p>Illinois Board of Higher Education 1 N. Old State Capitol Plaza, Suite 333 Springfield, IL 62701-1377</p> <p>Nkechi Onwuameze, PhD, Assistant Director for Academic Affairs Institutional Complaint Hotline: (217) 557-7359 Phone: (217) 557-7382 Email: <a href="mailto:sara@ibhe.org">sara@ibhe.org</a> Email: <a href="mailto:info@ibhe.org">info@ibhe.org</a></p>
Indiana	Indiana Commission for Higher Education	<p><a href="http://www.in.gov/che/2744.htm">http://www.in.gov/che/2744.htm</a></p> <p>Indiana Commission for Higher Education 101 W. Ohio Street, Suite 550 Indianapolis, IN 46204-1984</p> <p>Ken Sauer, Senior Associate Commissioner and Chief Academic Officer Phone: (317) 232-1090 Email: <a href="mailto:academics@che.in.gov">academics@che.in.gov</a> Email: <a href="mailto:Complaints@che.in.gov">Complaints@che.in.gov</a></p>
Iowa	Iowa College Student Aid Commission	<p><a href="https://www.iowacollegeaid.gov/sdrf-start">https://www.iowacollegeaid.gov/sdrf-start</a></p> <p>Iowa College Student Aid Commission 430 East Grand Ave, FL 3 Des Moines, IA 50309-1920</p> <p>Phone: (515) 725-3400 Fax: (515) 725-3401</p>

Kansas	Kansas Board of Regents	<p><a href="http://www.kansasregents.org/academic_affairs/sara">http://www.kansasregents.org/academic_affairs/sara</a></p> <p><a href="http://www.kansasregents.org/academic_affairs/sara">http://www.kansasregents.org/academic_affairs/sara</a></p> <p>Kansas Board of Regents SARA Complaint Division 1000 SW Jackson St., Suite 520 Topeka, KS 66612-1368</p> <p>Phone: (785) 430-4288 Fax: (888) 975-8313</p>
Kentucky	Kentucky Commission on Proprietary Education	<p><a href="http://cpe.ky.gov/campuses/consumer_complaint.html">http://cpe.ky.gov/campuses/consumer_complaint.html</a></p> <p><a href="http://www.bpe.ky.gov/pages/default.aspx">http://www.bpe.ky.gov/pages/default.aspx</a></p> <p>CPE Consumer Complaint Council on Postsecondary Education 1024 Capital Center Drive, Suite 320 Frankfort, KY 40601</p> <p>Phone: (502) 573-1555</p>
Louisiana	Louisiana Board of Regents	<p><a href="http://www.regents.la.gov/subhome/students">http://www.regents.la.gov/subhome/students</a></p> <p>Louisiana Board of Regents 1201 N. Third St., Suite 6-200 Baton Rouge, LA 70802</p> <p>Larry Tremblay, Deputy Commissioner for Planning, Research and Academic Affairs Phone: (225) 342.425 or (225) 342-4253 Email: <a href="mailto:larry.tremblay@la.gov">larry.tremblay@la.gov</a></p>

Maine	Maine Department of Education	<a href="http://www.maine.gov/doe/highered/sara/sara-complaint-form.pdf">http://www.maine.gov/doe/highered/sara/sara-complaint-form.pdf</a>  <a href="http://www.maine.gov/education/">http://www.maine.gov/education/</a>  State of Maine Department of Education 23 State House Station Augusta, ME 04333-0023  Phone: (207) 624-6600 Fax: (207) 624-6700
Maryland	Maryland Higher Education Commission	<a href="http://mhec.maryland.gov/institutions_training/Documents/acadaff/SARA/SARA%20complaint%20process.pdf">http://mhec.maryland.gov/institutions_training/Documents/acadaff/SARA/SARA%20complaint%20process.pdf</a>  Maryland Higher Education Commission 6 North Liberty Street Baltimore, MD 21201  Phone: (410) 767-3300 or (800) 974-0203
Massachusetts	Massachusetts Board of Higher Education	<a href="http://www.mass.edu/forstufam/outofstateonline.asp">http://www.mass.edu/forstufam/outofstateonline.asp</a>  <a href="http://www.mass.edu/forstufam/complaints/complaints.asp">http://www.mass.edu/forstufam/complaints/complaints.asp</a>  Massachusetts Department of Higher Education One Ashburton Place, Room 1401 Boston, MA 02108  Phone: (617) 994-6950
Michigan	Michigan Department of Education	<a href="http://www.michigan.gov/documents/mde/Due_Process_Complaint_Procedures_409517_7.pdf">http://www.michigan.gov/documents/mde/Due_Process_Complaint_Procedures_409517_7.pdf</a>  Michigan Department of Education 608 W. Allegan Street PO Box 30018 Lansing, MI 48909  Phone: (517) 373-2979 or (517) 241-6806

Minnesota	Minnesota Office of Higher Education	<a href="http://www.ohe.state.mn.us/mPg.cfm?pageID=1078">http://www.ohe.state.mn.us/mPg.cfm?pageID=1078</a>  Minnesota Office of Higher Education 1450 Energy Park Drive, Suite 350 St. Paul, MN 55108-5227  Phone: (651) 642-0567 or (800) 657-3866
Mississippi	Mississippi Commission on College Accreditation	<a href="#">Student Complaint Information Sheet and Complaint Form</a>  Mississippi Commission on College Accreditation 3825 Ridgewood Road Jackson, MS 39211  Phone (601) 432-6372
Missouri	Missouri Department of Higher Education	<a href="https://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf">https://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf</a>  <a href="http://www.dhe.mo.gov">www.dhe.mo.gov</a>  Missouri Department of Higher Education 205 Jefferson Street PO Box 1469 Jefferson City, MO 65102-1469  Leroy Wade Phone: (573) 751-2361 or (800) 473-6757
Montana	Montana University System, Office of the Commissioner of Higher Education	<a href="http://mus.edu/che/arsa/StateAuthorization/Students.asp">http://mus.edu/che/arsa/StateAuthorization/Students.asp</a>  Montana University System Office of the Commissioner of Higher Education 2500 Broadway P.O. Box 203201 Helena, MT 59620-3201  Phone: (406) 444-6570

Nebraska	Nebraska Coordinating Commission for Postsecondary Education	<a href="https://www.education.ne.gov/PPCS/PDF%20Folders/PDF%20Documents/PPCS%20Forms/PPCS_Complaint-form.pdf">https://www.education.ne.gov/PPCS/PDF%20Folders/PDF%20Documents/PPCS%20Forms/PPCS_Complaint-form.pdf</a>  Nebraska's Coordinating Commission for Postsecondary Education P. O. Box 95005 Lincoln, NE 68509-5005  Kathleen Fimple, Academic Programs Officer Phone: (402) 471-0030
Nevada	Nevada Commission on Postsecondary Education	<a href="http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm">http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm</a>  Nevada Commission on Postsecondary Education 8778 South Maryland Parkway, Suite 115 Las Vegas, NV 89123  Phone: (702) 486-7330 Fax: (702) 486-7340
New Hampshire	New Hampshire Department of Higher Education	<a href="http://www.education.nh.gov/highered/compliance-allegation.htm">http://www.education.nh.gov/highered/compliance-allegation.htm</a>  New Hampshire Department of Higher Education 101 Pleasant Street Concord, NH 03001-3494  Edward R. MacKay, Division Director Phone: (603) 271-0256 Email: Edward.MacKay@doe.nh.gov
New Jersey	New Jersey Office of the Secretary of Higher Education	<a href="http://www.state.nj.us/highereducation/SARA.shtml">http://www.state.nj.us/highereducation/SARA.shtml</a>  Office of the Secretary of Higher Education 20 West State Street 4 <sup>th</sup> floor, P. O. Box 542 Trenton, NJ 08625-0542  Phone: (609) 292-4310 Fax: (609) 292-7225



New Mexico	New Mexico Higher Education Department	<a href="http://www.hed.state.nm.us/institutions/complaints.aspx">http://www.hed.state.nm.us/institutions/complaints.aspx</a>  New Mexico Higher Education Department 2044 Galisteo Street Suite 4 Santa Fe, NM 87505-2100  Phone: (505) 476-8400
New York	Office of College and University System	<a href="http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html">http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html</a>  Office of College and University Evaluation New York State Education Department 89 Washington Avenue Room 960 EBA Albany, NY 12234  Phone: (518) 474-1551
North Carolina	The University of North Carolina	<a href="https://www.northcarolina.edu/complaints">https://www.northcarolina.edu/complaints</a>  North Carolina Post-Secondary Education Complaints c/o Student Complaints University of North Carolina General Administration 910 Raleigh Road Chapel Hill, NC 27515-2688  Phone: (919) 962-4550 Email: <a href="mailto:studentcomplaint@northcarolina.edu">studentcomplaint@northcarolina.edu</a>
North Dakota	North Dakota University System	<a href="https://www.ndus.edu/makers/procedures/ndus/default.asp?PID=465&amp;SID=57">https://www.ndus.edu/makers/procedures/ndus/default.asp?PID=465&amp;SID=57</a>  Director of the North Dakota University System Online North Dakota University System 600 E Boulevard Ave., Dept 215 Bismarck, ND 58505-0230  Phone: (701) 328-2960 Email: <a href="mailto:Ndus.office@ndus.edu">Ndus.office@ndus.edu</a>

Ohio	Ohio State Board of Career Colleges and Schools	<a href="http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx">http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx</a>  Ohio State Board of Career Colleges and Schools 30 East Broad Street, Suite 2481 Columbus, OH 43215  Phone: (614) 466-2752 or (877) 275-4219 Email: <a href="mailto:bpsr@scr.state.oh.us">bpsr@scr.state.oh.us</a>
Oklahoma	Oklahoma State Regents for Higher Education	<a href="http://www.okhighered.org/current-college-students/complaints.shtml">http://www.okhighered.org/current-college-students/complaints.shtml</a>  Oklahoma State Regents for Higher Education 655 Research Parkway, Suite 200 Oklahoma City, OK 73104  Phone: (405) 225-9100
Oregon	Higher Education Coordinating Commission, Office of Degree Authorization	<a href="https://www.oregon.gov/highered/institutions-programs/private/Pages/private-postsecondary-complaints.aspx">https://www.oregon.gov/highered/institutions-programs/private/Pages/private-postsecondary-complaints.aspx</a>  Higher Education Coordinating Commission, Office of Degree Authorization 255 Capitol Street NE, 3 <sup>rd</sup> Floor Salem, OR 97310  Juan Baez-Arevalo, Director of Private Post-secondary Education Phone: (503) 947-5977 Email: <a href="mailto:juan.baez-arevalo@state.or.us">juan.baez-arevalo@state.or.us</a>
Pennsylvania	Pennsylvania Department of Education	<a href="http://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/Students-Complaints.aspx#tab-1">http://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/Students-Complaints.aspx#tab-1</a>  Division of Higher & Career Education Pennsylvania Department of Education - Postsecondary and Adult Education 333 Market Street, 12th Fl Harrisburg, PA 17126-0333  Phone: (717) 783-8228 Fax: (717) 722-3622 Email <a href="mailto:ra-collunivseminfo@pa.gov">ra-collunivseminfo@pa.gov</a> or

Rhode Island	Rhode Island Board of Governors for Higher Education	<a href="https://www.riopc.edu/page/student_complaint/">https://www.riopc.edu/page/student_complaint/</a> RI Office of the Postsecondary Commissioner 560 Jefferson Blvd., Suite 100 Warwick, RI 02886  Phone: (401) 736-1100
South Carolina	South Carolina Commission on Higher Education	<a href="http://www.che.sc.gov/CHE_Docs/academicaffairs/SARA/ComplaintForm.pdf">http://www.che.sc.gov/CHE_Docs/academicaffairs/SARA/ComplaintForm.pdf</a>  South Carolina Commission on Higher Education Academic Affairs 1122 Lady Street, Suite 300 Columbia, SC 29201  Phone: (803) 737-2260 Fax: (803) 737-2297
South Dakota	South Dakota Board of Regents	<a href="https://www.sdbor.edu/administrative-offices/academics/SD-SARA/documents/ComplaintForm-SD-SARA.pdf">https://www.sdbor.edu/administrative-offices/academics/SD-SARA/documents/ComplaintForm-SD-SARA.pdf</a>  South Dakota Board of Regents 306 E. Capitol Avenue, Suite 200 Pierre, SD 57501  Katie Boehnke Phone: (605) 773-3455 Email: <a href="mailto:Katie.boehnke@sdbor.edu">Katie.boehnke@sdbor.edu</a>
Tennessee	Tennessee Higher Education Commission	<a href="https://www.tn.gov/assets/entities/thec/attachments/SARA_Basics_Workshop.pdf">https://www.tn.gov/assets/entities/thec/attachments/SARA_Basics_Workshop.pdf</a>  Tennessee Higher Education Commission 404 James Robertson Parkway, Suite 1900 Nashville, TN 37243  Julie Woodruff, Assistant Executive Director for DPSA Phone: (615) 253-8857 Email: <a href="mailto:Julie.woodruff@tn.gov">Julie.woodruff@tn.gov</a>

Texas	Texas Higher Education Coordinating Board	<a href="http://www.thecb.state.tx.us/index.cfm?objectid=C9BD55D4-C5A3-4BC6-9A0DF17F467F4AE9">http://www.thecb.state.tx.us/index.cfm?objectid=C9BD55D4-C5A3-4BC6-9A0DF17F467F4AE9</a>  Texas Higher Education coordinating Board Office of General Counsel P. O. Box 12788 Austin, TX 78711-2788  Phone: (512) 427-6101 or (800) 242-3062
Utah	Utah System of Higher Education	<a href="https://higheredutah.org/submitcomplaints/">https://higheredutah.org/submitcomplaints/</a>  Utah System of Higher Education Board of Regents Building The Gateway 60 South 400 West Salt Lake City, Utah 84101  Phone: (800) 418-8757
Vermont	Vermont Agency of Education	<a href="http://education.vermont.gov/sites/aoe/files/documents/edu-postsecondary-program-complaint-resolution.pdf">http://education.vermont.gov/sites/aoe/files/documents/edu-postsecondary-program-complaint-resolution.pdf</a>  <a href="http://education.vermont.gov/vermont-schools/school-operations/post-secondary-programs#state-authorization-reciprocity-agreements">http://education.vermont.gov/vermont-schools/school-operations/post-secondary-programs#state-authorization-reciprocity-agreements</a>  Vermont Agency of Education 219 North Main Street, Suite 402 Barre, VT 05641  Cassandra Tyan, Postsecondary Approvals Agency of Education Phone: (802) 479-8545 Email: Cassandra.Ryan@state.vt.us

Virginia	State Council of Higher Education for Virginia	<a href="http://www.schev.edu/index/students-and-parents/resources/student-complaints">http://www.schev.edu/index/students-and-parents/resources/student-complaints</a>  State Council of Higher Education for Virginia 101 N. 14th Street, 10th Floor James Monroe Building Richmond, VA 23219  Phone: (804) 225-2600
Washington	Washington Student Achievement Council	<a href="http://www.wsac.wa.gov/student-complaints">http://www.wsac.wa.gov/student-complaints</a>  Washington Student Achievement Council 917 Lakeridge Way SW Olympia, WA 98502  Phone: (360) 753-7800 Email: <a href="mailto:info@wsac.wa.gov">info@wsac.wa.gov</a> Email: <a href="mailto:complaints@wsac.wa.gov">complaints@wsac.wa.gov</a>
West Virginia	West Virginia Community and Technical College System	<a href="http://wvctcs.org/student-complaints/">http://wvctcs.org/student-complaints/</a>  Executive Vice Chancellor for Administration West Virginia Council for Community and Technical College Education West Virginia Higher Education Policy Commission 1018 Kanawha Boulevard, East Suite 700 Charleston, WV 25301  Fax: (304) 558.5719
Wisconsin	Wisconsin Educational Approval Board	<a href="#">Student Complaint Procedure and Form</a> <a href="http://eab.state.wi.us/resources/complaint.asp">http://eab.state.wi.us/resources/complaint.asp</a>  Wisconsin Educational Approval Board 431 Charmany Drive, Suite 102 Madison, WI 53719  Blanca S. James, Office Operations Program Associate Phone: (608) 266-8065 Email: <a href="mailto:blanca.james@eab.wisconsin.gov">blanca.james@eab.wisconsin.gov</a>

Wyoming	Wyoming Department of Education	<p><a href="https://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf">https://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf</a></p> <p><a href="http://edu.wyoming.gov/">http://edu.wyoming.gov/</a></p> <p>Cheyenne Office 2300 Capitol Avenue Hathaway Bldg, 2nd Floor Cheyenne, WY 82002-2060</p> <p>Phone: (307) 777-7675 Fax: (307) 777-6234</p>
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